

## Terms Of Use

By using any AI features through the Floze app (developed by Printage, Inc., hereinafter referred to as "the Company," and the personal services provided by the Floze app are hereinafter referred to as "the Service"), you signify that you have read and agree to be bound by this agreement. When you agree to these terms and provide the necessary personal information for the collection and use of the Service, and when the Company accepts the application, a service usage agreement is established between both parties. If you violate the terms of this agreement, the Company reserves the right to suspend or terminate your account without notice. The contents of this agreement are as follows:

- The Company reserves the right to modify and edit any part or all of this agreement at any time, and any changes shall take effect from the date of publication. Users should regularly review changes to the terms when using the Service. If you disagree with this agreement for any reason and do not accept its terms, you will not be able to access the app and use its services. We assume no responsibility for any losses arising from service modifications or interruptions.
- Persons under the age of 18 should not use the Service. Once you become a user, you must manage all information associated with your account (such as passwords) and are responsible for all activities that occur under your account. In case of any unauthorized use of your password or account, or if you have other security concerns, promptly notify the Company. Please ensure to log out of your account after each use of the service to protect your security. The Company will not be responsible for any loss or damage resulting from failure to comply with this provision.
- The Company may notify you via email, SMS, device pop-ups, announcements, push notifications, etc. These notifications may include information regarding your account, changes to our services, or other updates and marketing information related to our platform. If you do not provide an email address, or if changes to your email are not updated in a timely manner, preventing receipt of individual notifications, the Company may consider announcing or using pop-up windows as completion of individual notification.
- The personal information you provide must be accurate. If you provide false information, upon discovery, the Company reserves the right to terminate your account without notice. If your purpose is for criminal motives or unlawful actions towards others, the Company reserves the right to directly terminate the account without notice.

### ▪ Use of Service

1. The Service provides features for interacting with virtual characters, allowing you to create or select characters and engage in chat and dating simulations. You can set the character's personality, appearance, and backstory according to your preferences.
2. You are responsible for all content provided during the use of the Service, including but not limited to text, images, audio, and video. You must ensure that this content does not infringe on the rights of any third party.
3. Submitted content must not involve: (1) Infringement of others' intellectual property rights (patents, utility models, design rights, trademarks, copyrights, etc.) or other rights (such as portrait or name rights). (2) Harassment, abuse, racial or ethnic attacks, defamation, degrading others, threatening, invasion of personal privacy or publicity rights, violence, hostility, child pornography, fraud, discrimination (especially based on race, religion, gender, sexual orientation, age, disability, ancestry or nationality), promoting illegal activities, products, services, or exposing children to inappropriate content. (3) Risks of potential damage, loss, or destruction to others' property. (4) Other illegal, offensive, or unethical content. (5) Viruses or any computer code, files, or programs intended to interfere with, disrupt, or impair the functionality of any software, hardware, or communication equipment. (6) Obtaining other users' email addresses or contact information from the Service for sending unauthorized emails or messages. (7) Use related rights only as prescribed by the Company in your account, and you may not transfer, loan, or sell them to any third party. If you violate the above prohibitions, the Company reserves the right to immediately terminate your use of the Service and delete all inappropriate content. The Company shall not be liable for any legal action taken against you concerning any content you use.
4. When creating automated AI characters using the Service, you should be aware that the Service does not pre-screen the content generated by the automated characters and understand that AI-generated dialogue content is unpredictable, sometimes being inaccurate or offensive. Therefore, you should not fully trust the accuracy and completeness of the generated content or characters, bearing related risks yourself.
5. The Service may provide links or other means to access other websites, resources, or third-party applications. These sites and applications are beyond the Company's control, and we are not responsible for or endorse their content. You must understand that the Company will not be liable for any losses incurred through these websites, resources, or applications. If you conduct transactions with third parties while using this service, those transactions are solely between you and the third party, and the Company is not responsible for any losses or claims arising from these transactions.
6. If you fail to use the account for more than one year, the Company has the right to freeze the member account and restrict service use.
7. Use of this service is at your own risk. The site is provided in its existing condition, and the Company makes no commitments regarding any specific functions or quality and does not offer any form of guarantee. Furthermore, we do not guarantee the service will fully meet your needs, or ensure uninterrupted, delayed, secure, or error-free service; nor do we guarantee the use of these services to produce any accurate or reliable results.
8. The marketing promotion activities organized by Floze (including but not limited to providing bonus hearts for new member registration, sharing invitation codes to earn hearts, etc.) aim to offer users a better experience and rewards. If Floze discovers any improper or illegal means (such as using false information, program manipulation, or other inappropriate methods) used by a user to obtain bonus hearts from promotions, Floze reserves the right to immediately cancel their participation in the activities without prior notice and, depending on the circumstances, revoke their membership and delete their account. If the behavior involves illegal activities, Floze reserves the right to take legal action.
9. Characters uploaded by creators may continue to be provided to users who have already begun interacting with them, even if the creator later deletes their account or removes the character from the platform. New users will no longer be able to see the character, but existing users may continue interacting with it for a certain period of time.

### ▪ Child Safety and Content Protection

Users are strictly prohibited from creating, uploading, transmitting, sharing, or in any way engaging with child sexual abuse or exploitation material (CSAE/CSAM) on this platform. This includes, but is not limited to:

1. Any text, images, audio, or videos that depict or describe individuals under the age of 18 engaging in sexual activity;
2. Any form of sexual solicitation, obscene communication, pedophilic content, or other exploitative behavior targeting minors.

We provide a reporting mechanism that allows users to report any suspicious or violating content through the platform's built-in reporting function or customer support channels. We will review such reports and take necessary actions within a reasonable timeframe. If a user violates the above policies, we reserve the right to immediately remove the offending content and suspend or permanently terminate the account.

### ▪ Profile Picture Image Authorization and Liability Statement

To ensure the lawful use of this platform's services, you must confirm and agree to the following before uploading an image as a profile picture:

#### Rights Guarantee

You guarantee that you have the legal right to use the uploaded image, including but not limited to copyright, portrait rights, and other related rights, or that you have obtained proper authorization to use it.

#### Prohibited Infringing Content

You may not upload the following images as profile pictures:

- Copyrighted images without authorization (e.g., comics, animations, movies, photographs, illustrations, etc.).
- Images involving another person's portrait rights (e.g., celebrities, idols, or ordinary individuals' photos), unless you have obtained explicit authorization from the individual or their legal representative.
- Images containing illegal, obscene, violent, or otherwise offensive content that violates public order or morals.

#### Usage Authorization

You agree to grant this platform the right to use, display, store, and process your uploaded image within the necessary scope for the purpose of providing character-related services.

#### Liability

If the image you upload involves disputes concerning third-party rights (including but not limited to copyright, portrait rights, or reputation rights), you shall bear full legal responsibility and compensate this platform for any resulting losses.

#### Platform's Right of Action

This platform reserves the right to remove, hide, or delete any images that is suspected of infringing or violation of laws upon discovery or notification. Depending on the circumstances, the platform may also suspend or terminate your account.

### ▪ Service Time

1. Under normal circumstances, the service is available 24 hours a day, 365 days a year.
2. The service will be terminated under the following conditions: (1) Voluntary termination by you. (2) The Company actively terminates the service for business or technical reasons. We reserve the right to modify or terminate the service at any time without prior notice. We are not responsible for any losses arising from service modifications or interruptions. (3) Force majeure factors, specifically including natural disasters such as typhoons, earthquakes, floods, etc.; governmental actions such as national emergencies, power outages, epidemics, expropriations, etc.; abnormal social events such as strikes, riots, etc. permit the Company to voluntarily terminate the service. The Company shall bear no responsibility for losses arising from service termination due to the above reasons.

### ▪ The creator modifies, deletes, and retains existing terms of use.

1. When a creator uploads characters, storylines, text, images, audio, videos, or other creative content (hereinafter referred to as "Creative Content") to the Floze platform, it is deemed that the creator grants Floze the right to store, display, distribute, and provide interactive user experiences with the content within the scope of the service. This license is non-exclusive, global, and remains effective for any use that occurred prior to the content's removal.

2. When a creator deletes or removes their Creative Content, Floze will cease to display such content to new users from the time of deletion. However, to maintain the experience of existing users, the platform may retain the display and access to the content within existing chatrooms, collections, conversation histories, or client-side storage. This does not constitute republication, modification, or reuse.

3. The content retention described above is limited solely to what is necessary to preserve the original user experience and technical stability. The platform will not remarket, promote, or commercially reuse the deleted content.

4. The creator agrees and understands that the deletion of Creative Content does not affect the rights of existing users under the aforementioned terms. The platform reserves the right to perform necessary technical operations such as repairs, backups, or restoration to prevent errors in conversations or system functions.

5. When a creator updates or modifies their content, the platform may continue to provide services to users based on the updated version. However, if the creator makes abnormal modifications (such as deleting key character data, replacing original assets with inappropriate images, preventing existing players from continuing gameplay, or causing technical errors), the platform may, based on technical requirements and the priority of user experience, restore the content to a functional version. The platform may also temporarily or permanently disable, repair, or modify the content. If necessary, the platform may take measures to restrict or suspend the creator's operations related to the content (including but not limited to: closing or limiting access to existing chatrooms/levels, suspending interactions or purchases, suspending the use of items or virtual currency, and suspending content display and downloads) to maintain system stability and protect the rights of existing users.

### ▪ Account Restrictions and Suspension Terms

If a user falls under any of the following circumstances, the Platform may, depending on the severity of the case, directly impose restrictions on part or all account functions, suspend use, suspend or terminate the account, terminate eligibility to use the service, remove or delete relevant content, refuse to provide services, or take any other actions the Platform deems necessary, without prior notice:

1. Abnormal use, abuse of platform functions, interference with the normal operation of the Platform, or creating, operating, or repeatedly opening chatrooms, accounts, or content in an abnormal manner to generate abnormal traffic, interactions, or otherwise interfere with the Platform's system determinations, or any other conduct inconsistent with ordinary and legitimate use.
2. Use of bots, automated programs, plugins, scripts, simulation tools, crawlers, or other technical means to conduct bulk operations, extract data, interfere with platform services, or circumvent platform restrictions, management mechanisms, or security measures.
3. Malicious refund requests, chargebacks, payment disputes, abuse of payment or compensation mechanisms, fraud, arbitrage, or any other conduct that harms the Platform's transaction order or financial interests.
4. Infringement of others' copyrights, trademark rights, patent rights, trade secrets, portrait rights, privacy rights, reputation rights, or any other rights.
5. Dissemination of false content, malicious defamation, harassment, threats, insults, attacks, or any other conduct that may affect platform operations, the Platform's reputation, service security, or infringe upon the rights and interests of the Platform, other users, or third parties.
6. Impersonating, stealing, or borrowing another person's identity, account, payment information, or other data, or providing false, forged, or misleading information.
7. Probing, testing, cracking, reverse engineering, unauthorized access to, interference with, or attacks on the Platform's systems, servers, databases, or related services, or engaging in any other conduct that endangers the Platform's information security.
8. Registering a new account, borrowing another person's account, or otherwise attempting to circumvent the Platform's actions after the account has been restricted, suspended, or terminated.
9. Using the Platform to publish, transmit, store, or engage in any unlawful, improper, infringing, harassing, fraudulent, impersonating, misleading, or other content or conduct that violates this Agreement, platform rules, or applicable laws and regulations.
10. Any other circumstances that the Platform reasonably determines may affect platform operations, service security, transaction security, or infringe upon the rights and interests of the Platform, other users, or third parties.

The Platform may, based on the circumstances of each individual case, decide whether to impose temporary or permanent measures, and reserves the right to take immediate action without prior notice.

If the Platform imposes restrictions, suspension, termination of use, or other measures on a user's account due to the user's violation of this Agreement, platform rules, or applicable laws and regulations, then unless otherwise required by law, the user shall not be entitled to request any refund, compensation, return of unused services, points, virtual goods, membership period, paid features, or any other form of compensation.

The Platform may retain relevant operation records, transaction records, login information, content records, and other necessary data, and may, when required by law, by competent authorities, or by judicial authorities, or when necessary to protect the rights and interests of the Platform, other users, or third parties, provide, disclose, or use such data as a basis for asserting its rights in accordance with the law.

### ▪ Viewing Advertisements

1. By using the Service, you consent to receiving advertising information from the Company through the Service. If you do not wish to receive advertising information, you can opt out at any time, and the Company will cease sending advertising information.
2. Any transaction conducted through an advertisement shown by the Service is solely between you and the advertiser. In case of disputes, the parties must resolve them directly, and the Company holds no responsibility.

▪ After purchasing hearts, no full or partial refunds can be made. If you delete your account and discontinue use, any remaining hearts cannot be converted into cash.

### ▪ Intellectual Property Rights

1. The rights and responsibilities for the characters you create using the Service (including character names, nicknames, comments, chats, videos, photos, etc.) belong to you.
2. Except for the characters you create and works provided in cooperation with third parties, all copyrights and other intellectual property rights for works created by the Company belong to the Company.
3. Without permission from the Company or the content provider, you may not reproduce, distribute, publish, broadcast, or otherwise use the content belonging to the Company or the content provider's intellectual property.
4. You authorize the Company to use the public characters you create (including character names, nicknames, comments, chats, videos, photos, etc.) under the following conditions: For service promotion purposes, including editing and modifying related content as promotional materials, or using it in printed publications. Also, it can be used for statistical analysis or research purposes to enhance services, such as content planning and improving user experience analysis data.
5. Any publicly created character avatars must comply with relevant laws and regulations and must not infringe on the portrait rights, intellectual property rights, or copyrights of others. If the company discovers any violations, it will proactively change the character to a non-public status.

### ▪ Device and Account Usage Policy

1. This service generally adopts a "one device per account" model to ensure fair distribution of platform resources and prevent misuse.
2. Based on user needs, the company may, at its discretion, allow a single device to log into a limited number of accounts; logging into multiple accounts beyond a reasonable range may be subject to automatic system restrictions.
3. Users are prohibited from circumventing the above restrictions through the use of emulators, modified devices, plugins, or other technical means. Creating multiple accounts in bulk to gain unfair advantages is also forbidden.
4. If any violations or abuses are detected, the company reserves the right to suspend or terminate the use of the related accounts.

### ▪ Character Image Generation

1. Use of Character Images
  - Users may use and utilize the character images generated via Floze (hereinafter referred to as "Image Output") as needed.
  - The Image Output is generated by artificial intelligence. This service does not guarantee its authenticity, accuracy, legality, completeness, or uniqueness.
  - The service does not guarantee that the Image Output will not be similar to or duplicate other works.
  - If any violations or abuses are detected, the company reserves the right to suspend or terminate the use of the Image Output. Users shall bear all related risks on their own.
2. User Responsibilities

Users must ensure that their use and subsequent application of the Image Output comply with relevant laws and do not infringe upon the rights of any third party. Any disputes, infringements, or damages arising therefrom shall be solely the user's responsibility, and the company assumes no liability.

3. Platform Authorization

Users agree to grant the company the right to use their Image Output within a reasonable scope, including but not limited to:

- Marketing, promotion, or display on Floze or third-party media.
- Use in improving Floze's features, model training, or research analysis.
- Use as demonstration cases, templates, or marketing materials.

### ▪ Scope of Platform Responsibilities

The responsibilities of the Floze platform include the operation and management of the platform itself, such as reviewing and overseeing user behavior, roles, and content to ensure compliance with this *User Agreement*, platform policies, copyright laws, and other relevant regulations. However, for conduct occurring outside the platform—such as the reporting of personal data, defamation, or the spread of false information—these matters, in principle, should be reported, appealed, or submitted for removal/mediation directly by the rights-holder or concerned party to the relevant social media service provider or competent authority, in accordance with the *Personal Data Protection Act* and applicable laws. The platform bears no substantive obligation to mediate or enforce actions regarding such external disputes.

### ▪ Community Event Disclaimer

Creators may independently organize events outside of the platform or within their own communities (hereinafter referred to as "Creator Community Events"). These events are not initiated or hosted by the platform, and the platform assumes no responsibility or liability for any outcomes arising from such events. Participants should evaluate and assume any potential risks associated with participating in Creator Community Events. The platform bears no responsibility in this regard.

▪ **Disclaimer:** The Service is not responsible for any direct or indirect losses caused by the use or inability to use the Service. We do not guarantee the stability or accuracy of the Service and make no promises regarding the availability of the Service.

▪ **Dispute Resolution:** In the event of a dispute, it is recommended to contact us first to resolve it amicably. If the issue cannot be resolved, the parties agree to settle the dispute through arbitration within the appropriate jurisdiction of the Company's location.

▪ **Revisions:** The Service may update these terms at any time, and updates will be posted on this page. Changes take effect after they are posted, and your continued use of the Service constitutes acceptance of the new terms.

▪ **Contact Information:** If you have any questions or suggestions regarding these terms, please contact us through the contact information provided in the Floze app.